Alcohol Policy

A Strict Zero-Alcohol Policy on All Vehicles, at All Times

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Sydney Charter Bus Australia operates a strict zero-alcohol policy. Alcohol may not be brought on board or consumed on any of our vehicles, at any time, on any trip. This applies to every service we run, from a school excursion to a corporate transfer to a social outing, without exception.

We know a clear rule like this is best explained, not just stated, so this document sets out plainly and simply why the policy exists. The reasons are about safety, the law, and keeping every vehicle clean, fresh and ready for the next group who travels in it. None of it is meant to dampen the fun of a group day out, it is what makes a smooth, safe and pleasant trip possible.

No Alcohol On Board | Any Vehicle | Any Time | Every Trip

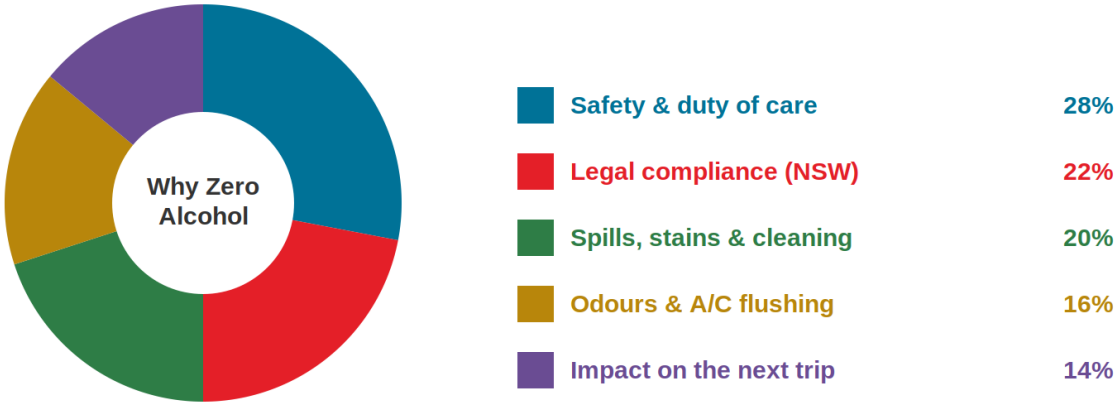
The Policy in Plain Terms

Item	On Board	Notes
Alcohol of any kind (open or sealed)	**Never**	Not to be brought on board or consumed, at any time, on any trip. This includes sealed, unopened containers.
Boarding while intoxicated	**Never**	A passenger who is intoxicated may be refused travel in the interests of safety.
Water	**Yes**	Always welcome, in a resealable bottle.

This policy applies to passengers on all charter services. It does not affect your plans to enjoy a licensed venue at your destination, we are simply here to get everyone there and home safely.

Why We Have This Policy

There is no single reason, there are several, and together they make the case clearly. Some are about safety and the law. Others are about keeping every vehicle in the clean, fresh condition the next group deserves. The chart below shows how the reasons balance out, and each is explained simply underneath.



Indicative weighting, shown to illustrate how the reasons combine. Each is explained in full below.

1. Safety and Our Duty of Care

Our first responsibility on every trip is the safety of everyone on board. Alcohol works directly against that in a moving vehicle.

Movement and balance	A coach sways, brakes and corners. An intoxicated passenger is far more likely to fall, be injured, or be unable to stay safely seated and belted, especially if they stand while the vehicle is moving.
Behaviour and other passengers	Alcohol can lead to behaviour that makes the trip unpleasant or unsafe for everyone else on board. Every passenger deserves a calm, comfortable journey.
Driver focus	Managing alcohol-related behaviour pulls the driver's attention away from the road. A driver who is fully focused on driving is a safer driver for everyone.
Sickness on board	Alcohol and the motion of a vehicle are a poor mix. It makes travel sickness far more likely, and a sick passenger is unpleasant for that person, for those around them, and leaves a mess that must be dealt with before the vehicle can be used again.

2. The Law in New South Wales

This is not only our preference, it reflects the law. Drinking alcohol on a bus is a regulated matter in New South Wales, and our policy keeps everyone on the right side of it.

Drinking on a bus is an offence	Under the New South Wales passenger transport regulations that govern bus services, a person must not drink liquor on a bus. Our zero-alcohol policy simply reflects and upholds that legal position.
Removing an intoxicated passenger	The law allows the driver of a public passenger vehicle to direct a person who is intoxicated, or causing a nuisance, to leave or not board the vehicle, and that direction must be followed.
The driver's strict limit	Drivers of buses in NSW must remain under a blood alcohol limit of 0.02, effectively zero. Keeping alcohol off the vehicle entirely supports a completely alcohol-free operating environment.
Our accreditation obligations	As an accredited NSW bus operator, we are bound by strict drug and alcohol obligations under the Passenger Transport Act. A zero-alcohol vehicle is the clearest way to meet the spirit and the letter of those duties.

This is a plain-language summary for information only and is not legal advice. The relevant legislation is the Passenger Transport Act 1990 (NSW) and the regulations governing bus services.

3. Spills, Stains and Cleaning

Alcohol is one of the worst things that can be spilled inside a coach, and on a moving vehicle, spills are close to inevitable.

It stains, and it sticks	Beer, wine and spirits stain fabric seats and leave a sticky residue on seats, floors and trays that ordinary cleaning struggles to lift. Red wine in particular can ruin upholstery permanently.
Broken glass	Bottles and glasses break, and broken glass in a passenger cabin is a genuine injury risk that is very difficult to fully clear from carpet and seat joins.
The clean-up is not quick	A significant spill can mean the seats, floor and fittings all need deep cleaning before the vehicle can carry anyone else. That is time the vehicle is out of action.

4. Odours and the Air-Conditioning

Like food smells, but stronger, the smell of alcohol does not simply air out. A coach cabin is sealed and climate-controlled, and the air-conditioning constantly draws cabin air through its system and recirculates it.

The smell gets into the system	Spilled alcohol, and the smell of drinking, is pulled into the air-conditioning, where it settles into the filters and ductwork and lingers long after the trip.
Flushing is the only fix	Clearing a stale alcohol odour can require flushing the air-conditioning system and replacing filters, not a quick wipe-down. Until it is done, the smell keeps circulating.
The next group inherits it	A family, a corporate group or a school outing should board a fresh coach, not one that smells of last night's drinks. Protecting the cabin air protects their trip.

5. It All Affects the Next Trip

Here is the thread that ties every reason together. Our coaches are booked back to back, often several jobs in a single day. Anything that leaves a vehicle needing more than a routine turnaround, a spill cleaned, glass cleared, an odour flushed, a sick passenger's mess dealt with, can take that coach out of service and leave it unavailable, or less than perfectly presented, for the very next group booked. So alcohol on one trip does not stay on that trip. It quietly borrows from the experience of the next customer, and the one after that. Keeping every vehicle alcohol-free is the simplest way to make sure every group, including yours, steps onto a coach that is genuinely clean, fresh and ready.

In short: alcohol on board risks safety, breaches the rules, and leaves spills, stains and smells that take a vehicle out of service for the next group. A clear zero-alcohol policy avoids all of it, and keeps every trip safe and pleasant.

If the Policy Is Not Followed

We would always much rather this policy is simply understood and respected, and in the great majority of cases it is. Where alcohol is brought on board or consumed despite the policy, the driver may decline to continue until it is put away or removed, and in serious cases the service may be ended in the interests of everyone's safety. Where a vehicle is left with spills, stains, odours or damage requiring more than a routine clean, a cleaning fee may apply, and the vehicle may be unavailable for its next booking. Any such fee is set out in our Terms & Conditions. Following the policy avoids all of this entirely.

Heading Somewhere to Celebrate? We Have You Covered

A zero-alcohol coach and a great night out are not in conflict, in fact, we make the night out safer and easier. Leave the drinking for your destination, a winery lunch, a race day, a wedding, a Christmas party, and let us handle getting your group there and home again with no one needing to drive. That is the whole point of hiring a coach: everyone travels together, everyone gets home safely, and no one has to worry about how. Our policy is simply about keeping the vehicle itself alcohol-free, so the trip stays safe, legal and comfortable for all.